How to Scan Coupons

STEP 1:
Go to the terminal home screen and press "Redeem Coupon" button in the upper right corner.
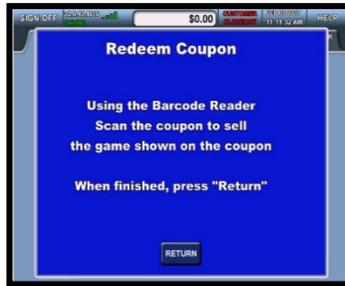
STEP 2:
Use Barcode Reader to scan barcode (For better reading scan out of the cradle).

STEP 3:
A confirmation screen will pop up asking if you would like to proceed. Confirm with customer before pressing yes.

STEP 4:
Upon selecting "YES", purchased tickets and FREE ticket will print automatically. Collect proper amount from customer before distributing tickets.

Note: Promotional Credit will be shown on the daily sales activity report.

Important Tips

- Terminals are able to scan coupon barcodes directly from a smartphone using the hand-scanner.
- Vending machines are not enabled to scan the coupon.
- Try scanning the coupon with the **Barcode Reader out of the cradle** if coupon does not scan; Barcode Reader could be too close to the coupon.
- Coupons can be used **one time only**.
- If an error message shows, the coupon is scanning properly, but may not be valid.

What to Do If Coupon Won't Scan – Reimbursement

If coupon does not scan, please call Scientific Games hot line: **1-877-896-5250**. Support personnel will assist in troubleshooting the issue.

Please honor the promotion as described on the coupon and take payment for qualifying purchase. Arizona Lottery will reimburse for the amount of the promotional award.